

How to get your LMU/LLS Aetna Student Health ID Card

Loyola Marymount University and Loyola Law School students can obtain their LMU/LLS Aetna Student Health ID Card using any of the following methods.

1) **Mobile Device via Aetna Mobile app:**

- a. Log into Aetna*
- b. Tap on "ID Card Information"
- c. Verify member and DOB information then tap "View Card"

*If you have not already registered with the Aetna Mobile app, you can register from this screen by tapping "Register Now". Enter the following information and tap "Continue"

1. LMU/LLS ID Number
2. First and Last Name
3. Zip code on file with LMU/LLS Registrar's office
4. Date of Birth

2) **Mobile Device via web browser:**

- a. Go to www.aetnastudenthealth.com/lmu
- b. Choose on the "Print my ID Card" link on the right hand side of the welcome page
- c. Enter your LMU/LLS Student ID number and DOB in the field and hit the View Card button
- d. Select your ID card to display it on the screen
- e. Students can take a screenshot to save it into their phone

3) **Laptop/Desktop via LMU/LLS Aetna Student Health webpage:**

- a. Go to www.aetnastudenthealth.com/lmu webpage
- b. Select the "Print my ID Card" link on the right hand side of the welcome page
- c. Enter your LMU/LLS student ID number and DOB in the field and hit the View Card button.
- d. Select your ID card
- e. Select Print your ID Card

4) **Access Aetna Navigator:**

- a. Go to www.aetnastudenthealth.com/lmu webpage
- b. Select "member login" link on the right hand side of the welcome page (a new window will open)
- c. If you have already registered for Aetna Navigator, you will log in from this screen
- d. If you have not already registered for Aetna Navigator, you can register from this screen by choosing the "Sign up Now" option
 - i. To sign up for Navigator you will need the following information:
 1. LMU/LLS ID Number
 2. First and Last Name
 3. Zip code on file with LMU/LLS Registrar's office
 4. Date of Birth
- e. Once you are logged into Navigator you will chose the "Get an ID Card" link on the left hand side